

2020



United Ways of Texas

COVID-19 Survey

Texas Health and Human Services Region 9/10 Results

UNITED WAYS OF TEXAS

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Executive Summary

The United Way COVID-19 Survey with the exemplary support of the Texas Association of United Ways and United Ways across the state was available from June 1-June 28th, 2020. Survey responses were collected through an online survey with a total of 3,224 responses from across the state and 444 in Region 9/10. This document represents the first summary findings. In this report, all results represent the Texas Department of Health Region 9/10 unless explicitly noted as statewide.

Survey Responses by Texas Department of Health Region 9/10

County		Responses	
Andrews	6	Howard	45
Crane	1	Hudspeth	1
Crockett	3	Martin	3
Dawson	1	McCulloch	1
Ector	129	Midland	106
El Paso	106	Tom Green	38
Gaines	2	Ward	2

The people of Texas have endured the COVID-19 pandemic and its effect on the economy. This survey sheds light on the challenges and needs. The results should help to guide policy so that resources may be allocated to support those in need.

Statewide findings include:

- Most people expressed an overwhelming fear of catching COVID-19 (65%), followed by a concern for their communities (61%).
- Households earning below the Federal Poverty Level were nearly three times as likely to experience a high effect of COVID-19, and the Hispanic households were twice as likely as white households. 89% of single female mothers experienced a moderate or high effect of COVID-19
- 33% of single female heads of household lost work due to child care.
- Statewide, 23% of those who lost income used credit cards, and 22% applied for unemployment.
- Cares Act stimulus checks were most often used for utilities (38%), food (38%), or housing (36%).
- Border counties reported a high effect of COVID-19 with 65% at moderate to high effects.
- Black and Hispanic households lost significantly more jobs than White Households.
- People in hospitality, arts/entertainment/food, construction, and Sales report the greatest impact of COVID-19. While utilities and those outside the labor force report the least effect.
- 37% of ALICE households and 39% of homes in poverty needed to add technology to adapt to stay-at-home order or school closures.
- Job loss affected low-income households more with households job loss at 41% in ALICE households and 60% for those in poverty.

Contents

- Executive Summary..... 1
 - Survey Responses by Texas Department of Health Region 9/10..... 1
- Effects of COVID-19..... 3
 - What are you concerned about in the weeks and months ahead?..... 3
 - What are you MOST concerned about? 3
 - What would make an important difference to your household's finances at this time?..... 4
 - Effect of COVID-19 in Region 8 4
- Effects of COVID-19 by Subgroups..... 5
 - Effect of COVID-19 by Family Income Group..... 5
 - Effect of COVID-19 by Ethnic Group 5
 - COVID-19 Effect by Metro Area 6
- Effect of Family Structure 7
 - Relative Effect of COVID by Family Structure 7
 - Since March 1, 2020, how has your child care arrangement impacted your income? 8
 - Top Concerns of Senior Versus Other Households..... 8
- Family Resources 9
 - Prior to March 1, 2020, how long could you cover your basic bills from your savings? 9
 - Which of the following have you used to meet household needs? 9
 - Have you purchased to adapt to a stay-at-home order or school closures?..... 10
 - Percent of Households that Purchased Technology by Family Income Group..... 10
 - Called or Texted 211 by Income Level 11
- Stimulus Check..... 12
 - Did you receive a stimulus check from the government? 12
 - How many weeks of expenses, would this check cover for your family/household?..... 12
 - If you received a check, how did you/do you plan to spend the money? 12
- Effects on Employment..... 13
 - Percent of Job Loss by Ethnic Group..... 13
 - Percent of Job Loss by Family Income Group 14
 - Effect of COVID-19 by Job Sector 15
- Statewide Demographic Descriptors 16
 - Distribution of Respondents by Demographic Subgroups..... 16
 - Income by Race 16
 - Age Distribution Post-March 1, 2020..... 17
 - Family Type 17
 - Survey Responses by Industry Sector 17
 - Effect of COVID-19 by Texas Department of Health Regions 18
 - Survey Responses by Texas Department of health Regions and Counties..... 19
- Definitions and Notes 20

Effects of COVID-19

The first page of the survey allowed people to describe the effect of the COVID-19 pandemic and resulting shutdown in their own families through three key questions. The first question centers on peoples’ concerns with a follow-up that asks about the most important concern. The last of the three questions explore the needs or what would be helpful.

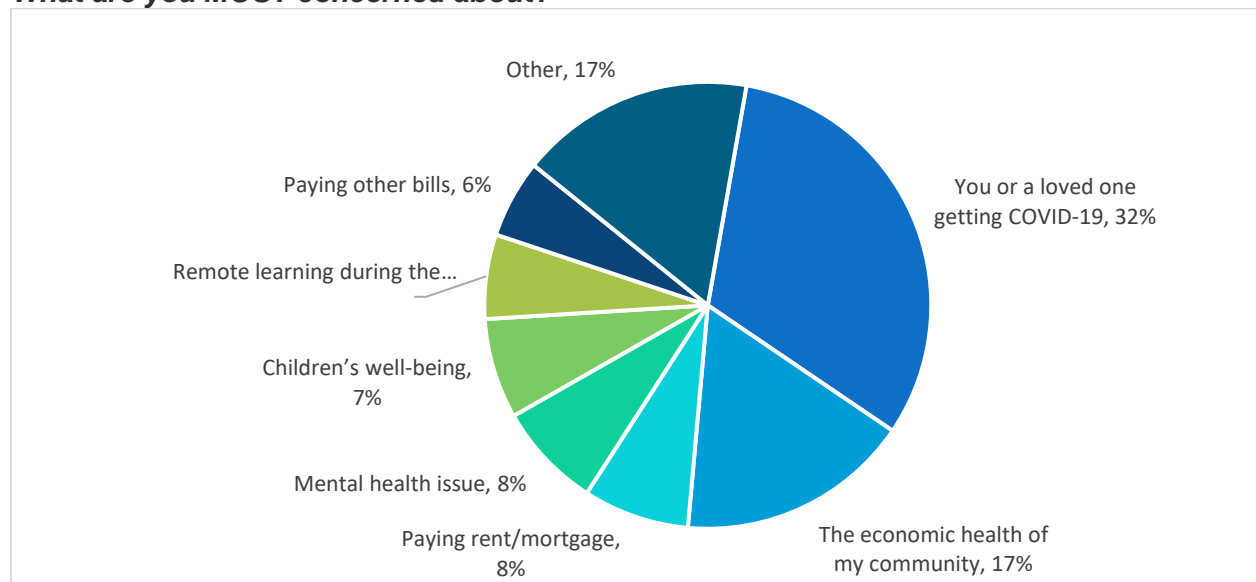
What are you concerned about in the weeks and months ahead?

	Percent
You or a loved one getting COVID-19	60%
The economic health of my community	65%
Mental health issue	40%
Attending church or other social gatherings	36%
Remote learning during the upcoming school year	33%
Children’s well-being	38%
Paying other bills	26%
Paying rent/mortgage	22%
Medical issues other than COVID-19	19%
Getting food and other things I need	23%
Supporting my child during summer due to camp closures	14%
Adequate child care	14%

Multiple responses allowed.

Statewide people expressed an overwhelming fear of catching COVID-19 followed by a concern for their communities.

What are you MOST concerned about?



When asked about resources needed by the respondent, the most common answer was “help with bills” in general (including debt restructuring and forbearance). Close behind worries about jobs and housing. The need for communication technology and health insurance rounded out the list.

What would make an important difference to your household's finances at this time?

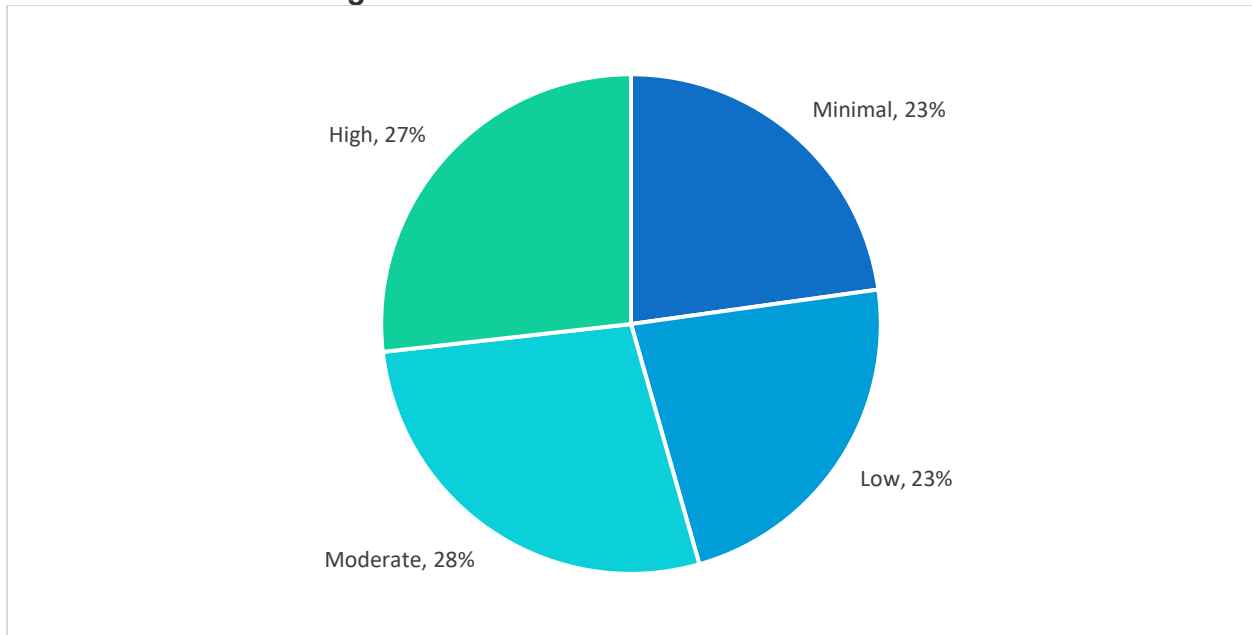
	Percent
Assistance paying other bills	21%
New job opportunity for you or another adult in the household	21%
Assistance paying rent/mortgage	17%
Technology to assist with remote working and learning	15%
Health insurance coverage	14%
Elimination of health care bills relating to COVID-19	8%
Reinstatement of your job	9%
Other	7%
Access to child care	7%

Multiple responses allowed.

In Region 9/10, 39% of respondents reported no current needs compared to 39% statewide

The two main questions (concerns and needs) were used to create a measure of the effect of COVID-19 on the individual. Please see the last section of this report for the method to create this measure. Each of the four levels represents approximately 25% of the statewide sample.

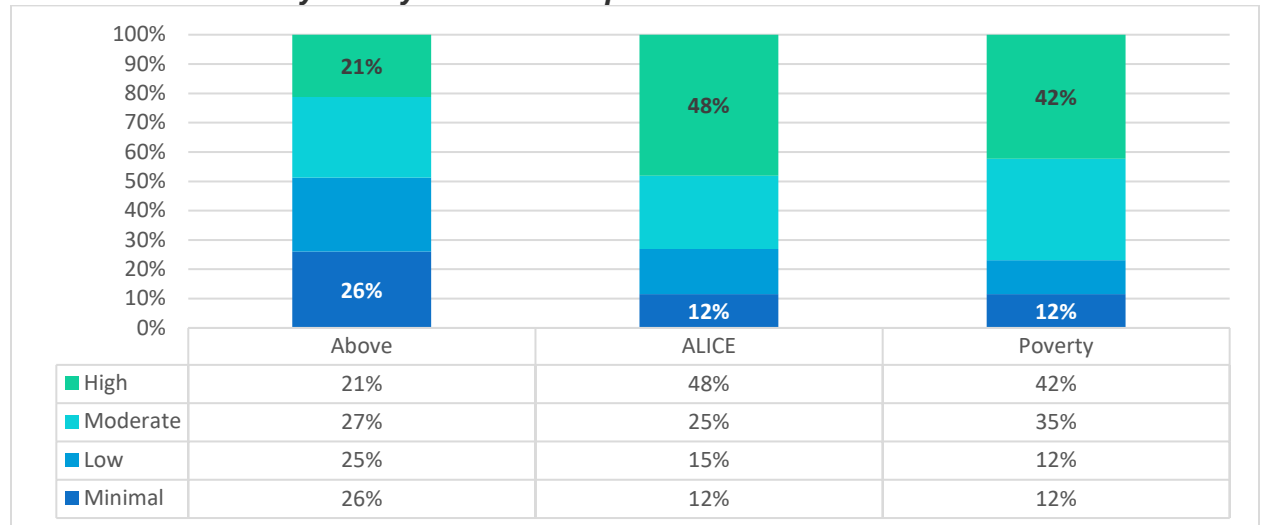
Effect of COVID-19 in Region 8



Effects of COVID-19 by Subgroups

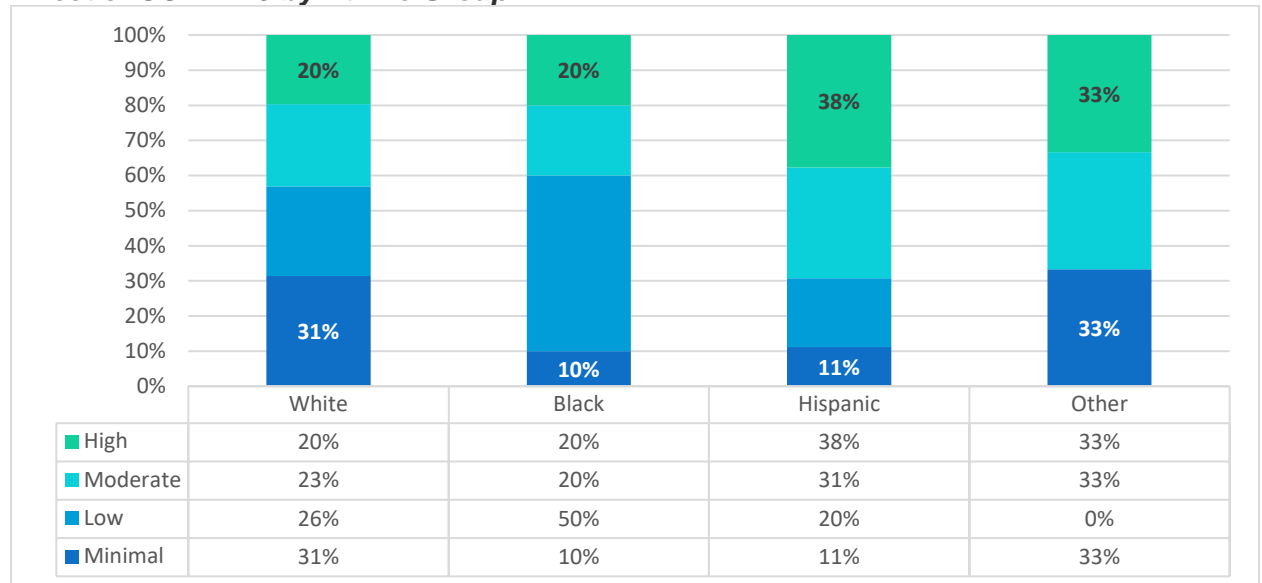
Now that a COVID-19 effect measure has been created, it is possible to look at differential effects of COVID-19 across demographic groups such as income, ethnicity, household type, and geography.

Effect of COVID-19 by Family Income Group



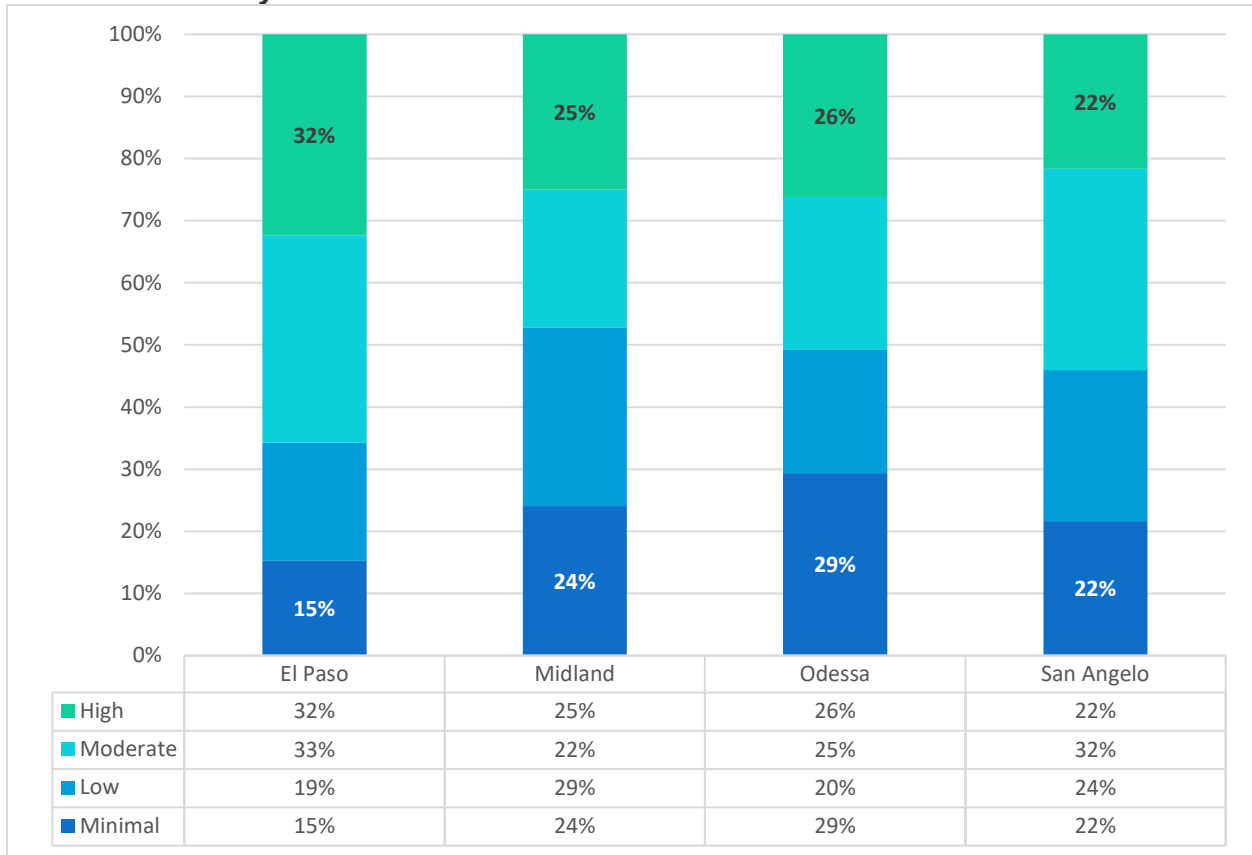
Statewide households earning below the Federal Poverty Level were nearly three times as likely to experience a high effect of COVID-19. Moreover, the Hispanic households were twice as likely as white households.

Effect of COVID-19 by Ethnic Group



The highest impact of COVID-19 was found in the El Paso metropolitan area.

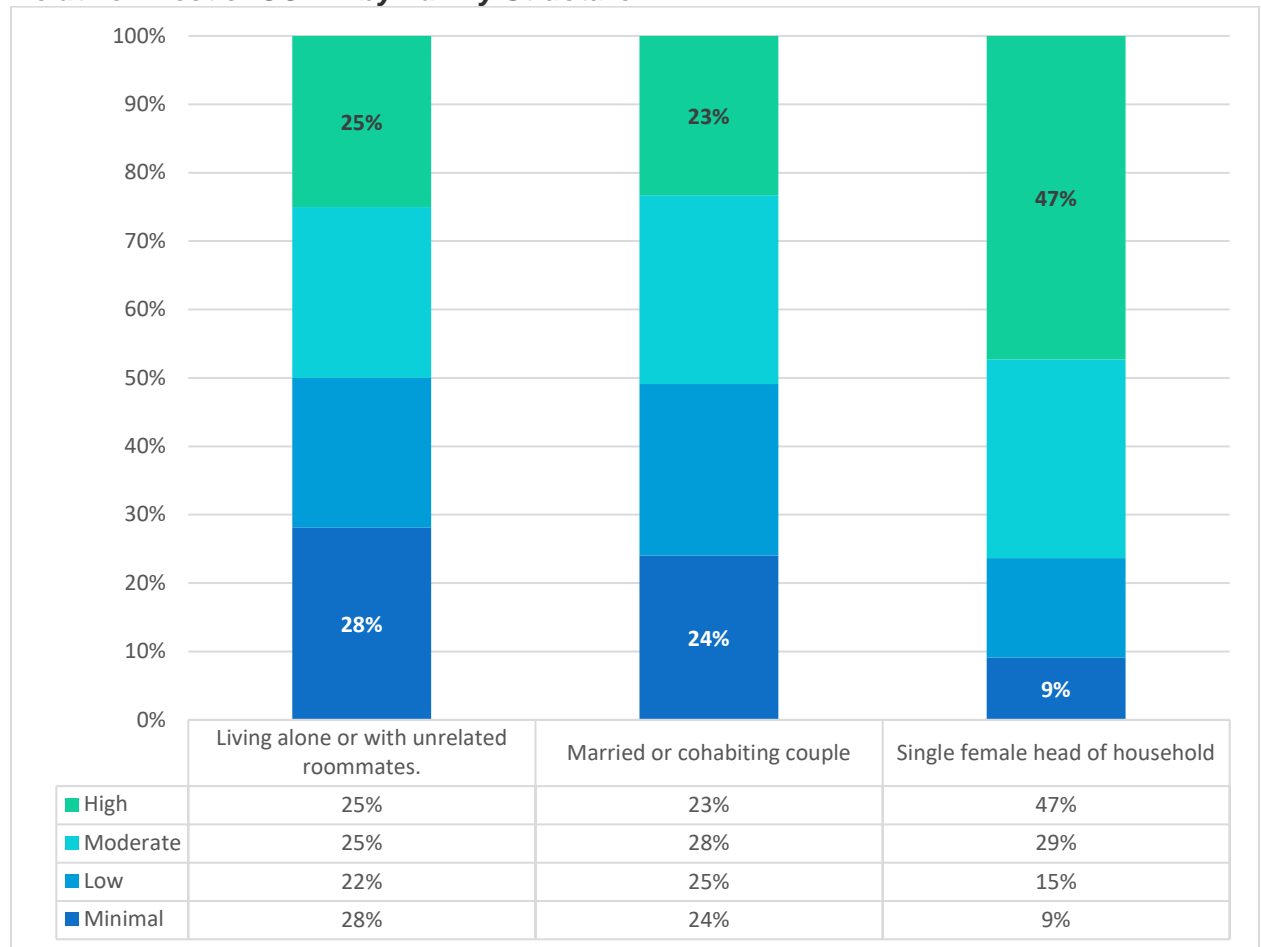
COVID-19 Effect by Metro Area



Effect of Family Structure

The effect of COVID-19 was different based on the family structure. Statewide, families headed by a single female reported the most potent effect of the pandemic 69% reporting moderate to high effect of the virus. The effect was even more prominent where children were involved with 89% of single mothers reporting a moderate to high effect of the virus.

Relative Effect of COVID by Family Structure



Statewide 89% of single females with children report moderate to high effects of COVID-19.

Statewide, 22% of all households needed child care compared to 26% in Region 9/10. For households below the ALICE threshold the need is about (44%), yet only 27% were able to keep their pre-pandemic provider. Statewide, 47% of the household started taking care of children at home – partially facilitated by job loss. Among households that depended on childcare, statewide 22% lost all or part of their work hour. Even more, 33% with a single female head of household lost work due to child care issues.

Since March 1, 2020, how has your child care arrangement impacted your income?

	Percent
No impact	27%
Change to In-home Care	51%
Working similar hours with a new provider	3%
Working reduced hours due to child care issues	9%
No longer able to work due to child care issues	9%

Limited to those that needed child care to work. Multiple responses are possible.

Of households run by seniors (age 65+), 45% experienced moderate to high effects of the pandemic. Seniors were significantly more likely to worry about catching COVID-19 yet still more likely to worry about the economic health of the community and the desire to attend Church or other social gatherings. Seniors are less likely to be concerned about mental health issues but more likely to worry about other medical issues.

Top Concerns of Senior Versus Other Households

	Seniors	Non
You or a loved one getting COVID-19	66%	59%
Economic health of my community	50%	67%
Attending church or other social gatherings	43%	35%
Mental health issue	36%	43%
Medical issues other than COVID-19	34%	17%
Getting food and supplies	18%	25%

Family Resources

Understanding family preparation and reaction to COVID-19 helps to guide resources and responses to help those suffering from the effect of the virus. In Texas statewide, 28% of the families were ready for only two weeks or less without an income.

Prior to March 1, 2020, how long could you cover your basic bills from your savings?

	Percent
More than two months	42%
Two months	21%
One month	19%
Three weeks	2%
Two weeks	8%
One week or less	9%

Statewide, 23% of those who lost income used credit cards, and 22% applied for unemployment.

Which of the following have you used to meet household needs?

	Percent
Increased balance on credit card	27%
Applied for unemployment	26%
Used a food pantry/food bank	15%
Borrowed from family or friends	16%
Applied for Food Stamps/SNAP	11%
Found a new way to make money	11%
Taken out a loan	8%
Applied for other government assistance	5%
Assistance from a community organization/nonprofit	4%

Multiple responses allowed.

* This group eliminated those that reported having “no needs” in an early question.

Statewide, 43% found other ways to make up for the loss of income. From open-ended comments, most used some combination of savings, cost reduction, finding other sources of income. Statewide, 65% of the population did not add anything to accommodate the stay at home order or school closures. Internet capacity (34% statewide) included added data, hotspot capability, new routers or range extenders, and enhanced cell data plans. The audio-visual category was created for people that added capability to their computers, such as new monitors, microphones, cameras, and printers. The “other” category included cables, subscriptions, and software.

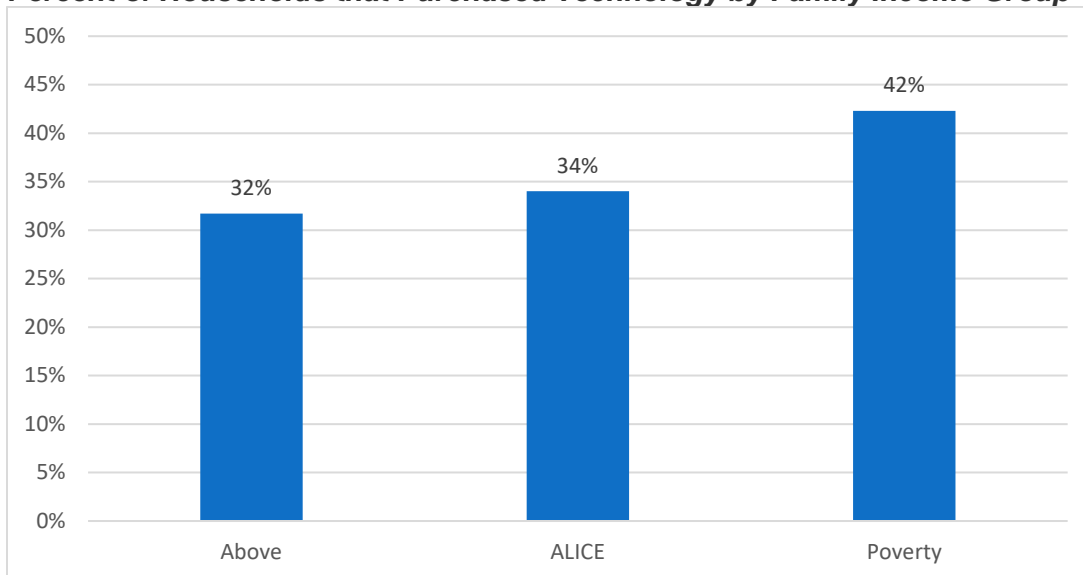
Have you purchased to adapt to a stay-at-home order or school closures?

	Percent
Internet subscription/upgrade	38%
Computer	21%
Audio-visual for computer	10%
Tablet	13%
Other technology or equipment	11%
Mobile phone	8%
Added nothing	66%

Multiple responses allowed.

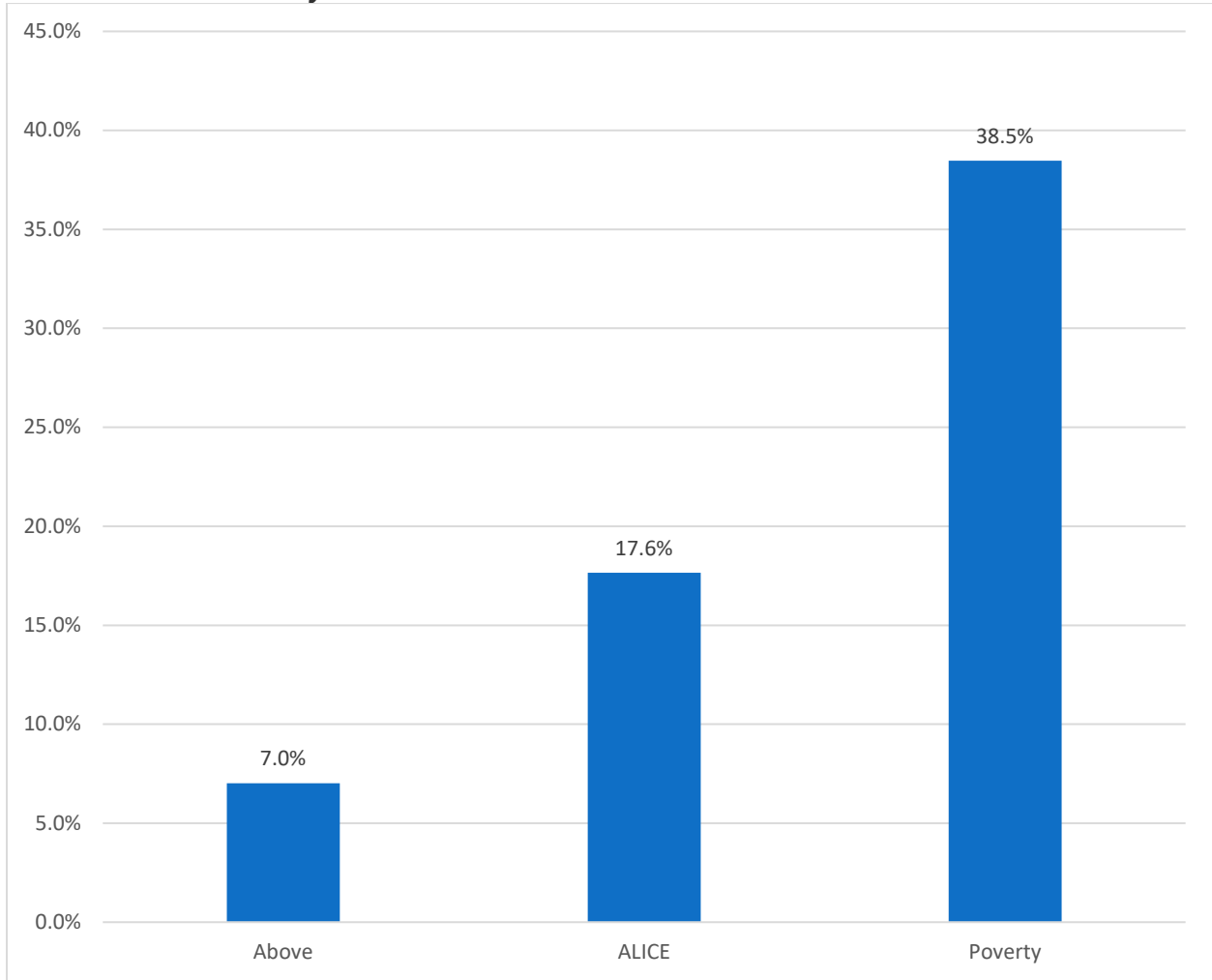
34% of ALICE households and 42% of homes in poverty needed to add technology to adapt to stay-at-home order or school closures.

Percent of Households that Purchased Technology by Family Income Group



Statewide, 11.3% of the respondents called or texted 211 for help or information. Statewide 211 use was affected by income, with 43% of the households below the Federal Poverty Level using the service and ALICE households four times more likely than those home above the ALICE threshold.

Called or Texted 211 by Income Level



Stimulus Check

Nationally, more than 80% of Americans received a stimulus check from the CARES Act of 2020. Among the statewide respondents, 81% of survey respondents received a check in the household, with 9% more expecting a check.

Did you receive a stimulus check from the government?

	Percent
Yes (in Household)	79.0%
No	21.0%

Statewide, fifty percent expected the stimulus check to last two weeks or less.

How many weeks of expenses, would this check cover for your family/household?

	Percent
More than two months	2%
Two months	8%
One month	29%
Three weeks	17%
Two weeks	31%
One week or less	13%

If you received a check, how did you/do you plan to spend the money?

Values	
Utilities	38%
Food	36%
Rent or mortgage	38%
Put in savings	23%
Pay off debt/credit card	11%
Other	36%
Donated or gave away the money	5%

Multiple responses allowed.

Statewide, stimulus checks were most often used for utilities (38%), food (38%), or housing (36%).

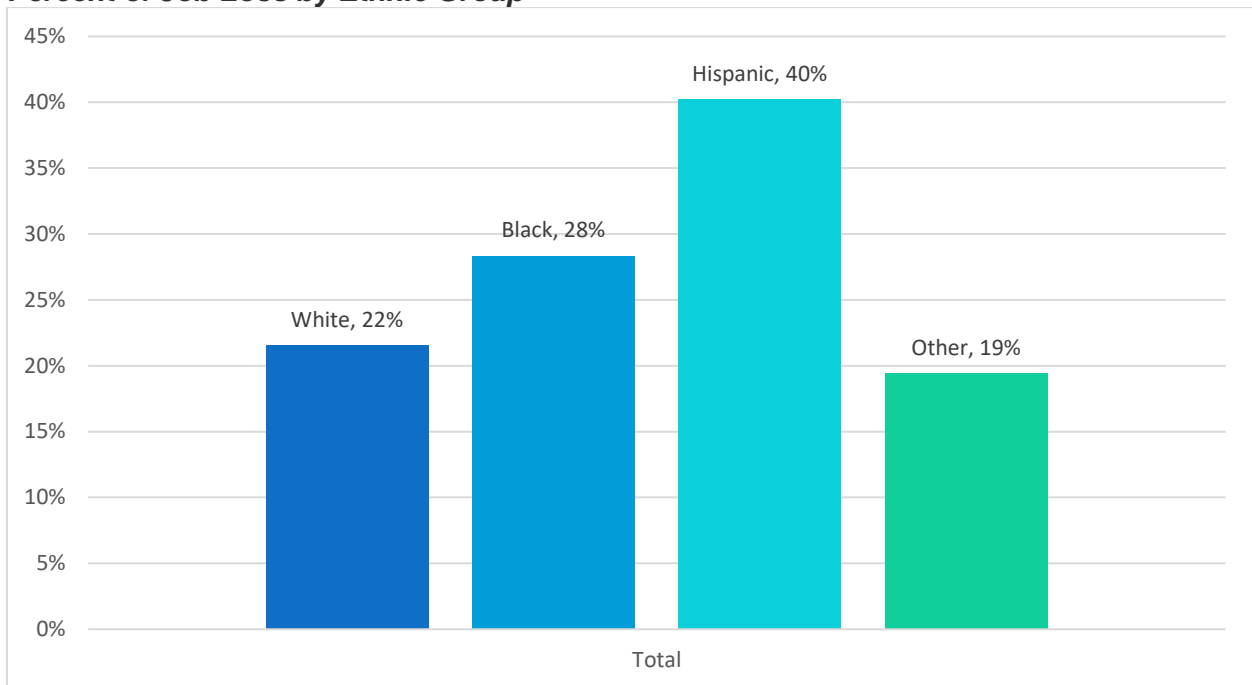
Effects on Employment

Respondents were allowed to pick from six categories describing their employments since March 1, 2020. The first three (unchanged, increasing, and remote) constituted no loss in employment. The second three (became unemployed, reduced hours, or recently returned to work) constituted a loss of employment.

The total number of jobs (no loss and loss combined) constituted the number of jobs before the pandemic. Only those jobs with no loss were considered fully active after the pandemic started. The number of jobs divided by the number in the household 18+ became the jobs per adult.¹

A second measure was to look at the percent of job reduction by household was defined as jobs prior divided by jobs not reduced after.

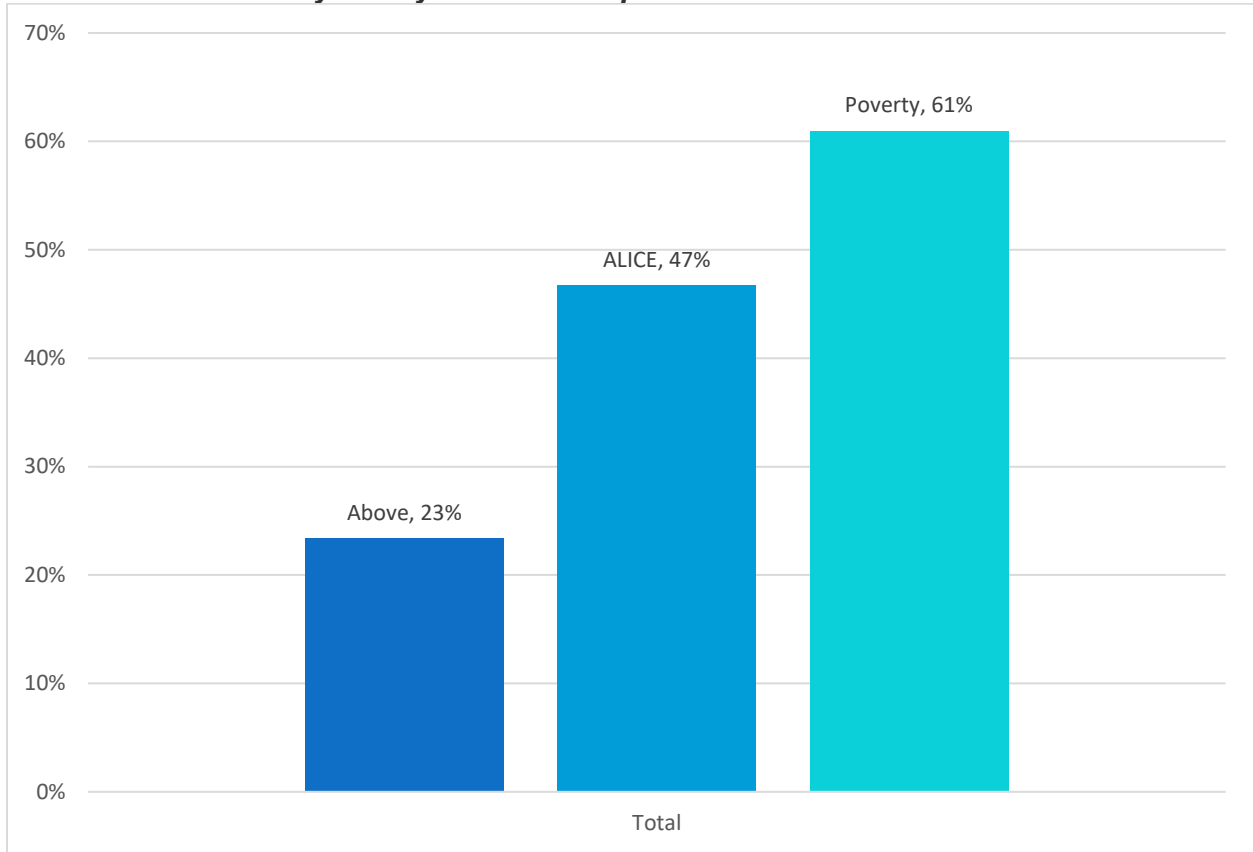
Percent of Job Loss by Ethnic Group



Black and Hispanic households lost significantly more jobs than White Households.

¹ It is recognized that some teens may also have had jobs, this number was harder to define.

Percent of Job Loss by Family Income Group



Job loss affected low-income households more with households job loss at 41% in ALICE households and 60% for those in poverty.

Of those that lost work, Statewide 63% received state unemployment compensation due to the shutdown. An additional 25% are still waiting, and 8% have been denied coverage. Statewide unemployment pays for half or more of the expenses in 42% of the households.

Statewide people in hospitality, arts/entertainment/food, construction, and Sales report the greatest impact of COVID-19. While utilities and those outside the labor force report the least effect.

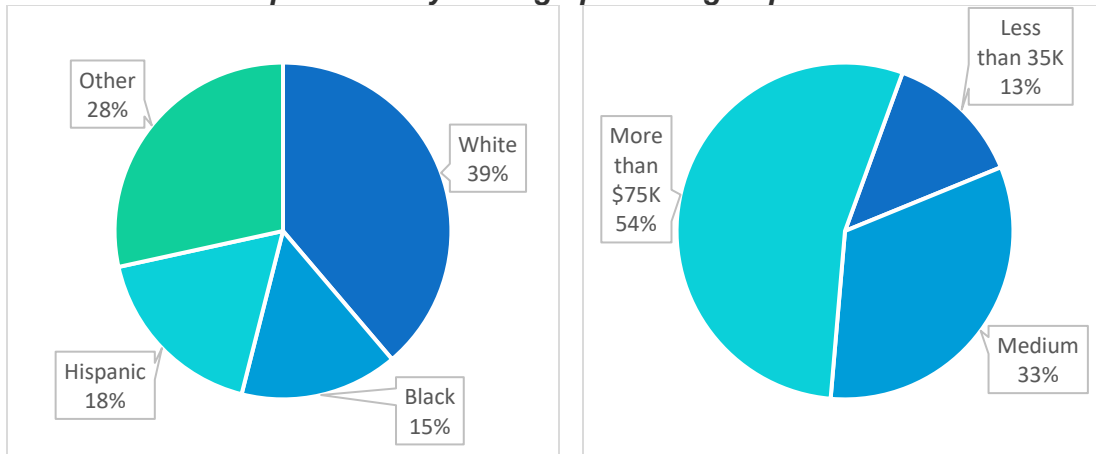
Effect of COVID-19 by Job Sector

	Moderate to High Effect
Agriculture, Forestry, Hunting, and Fishing	42%
Arts, entertainment, and food services	68%
Business management, administrative, and professional services	58%
Construction	69%
Delivery, transportation, and warehousing	63%
Education	57%
Finance, insurance, and real estate	61%
Government	40%
Health care, childcare, social assistance, and nonprofit services	58%
Hospitality	94%
Information and Technology	50%
Manufacturing	55%
Media and publishing	56%
No in labor force	25%
Oil and Gas	64%
Other Jobs	63%
Trade and Sales (Including Retail)	64%
Utilities	9%

Statewide Demographic Descriptors

This section looks at the demographic mix of the people that responded to the survey statewide. It may not represent the same demographic mix of people in the actual population. These data are available for comparison only.

Distribution of Respondents by Demographic Subgroups



Income by Race

	Above	ALICE	Poverty
White	79%	17%	4%
Black	53%	32%	16%
Hispanic	52%	32%	16%
Other	62%	29%	9%
Statewide	69%	23%	9%

Age Distribution Post-March 1, 2020

Values	Total
Children under 5	536
Children 5 to 17	1,577
Adults 18-64	4,304
Seniors 65 and over	744

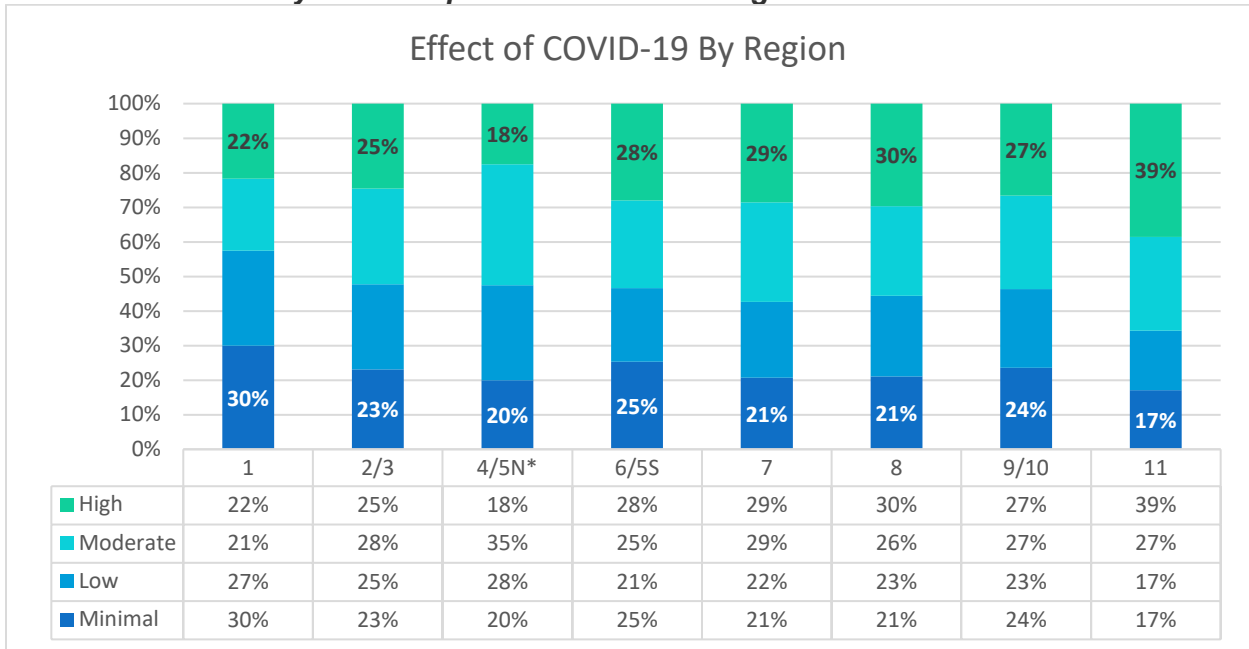
Family Type

	Count	Percent
Married or cohabiting couple	1,936	72.56%
Single female head of household	388	14.54%
Living alone or with unrelated roommates.	297	11.13%
Single male head of household	47	1.76%
Grand Total	2,668	100.00%

Survey Responses by Industry Sector

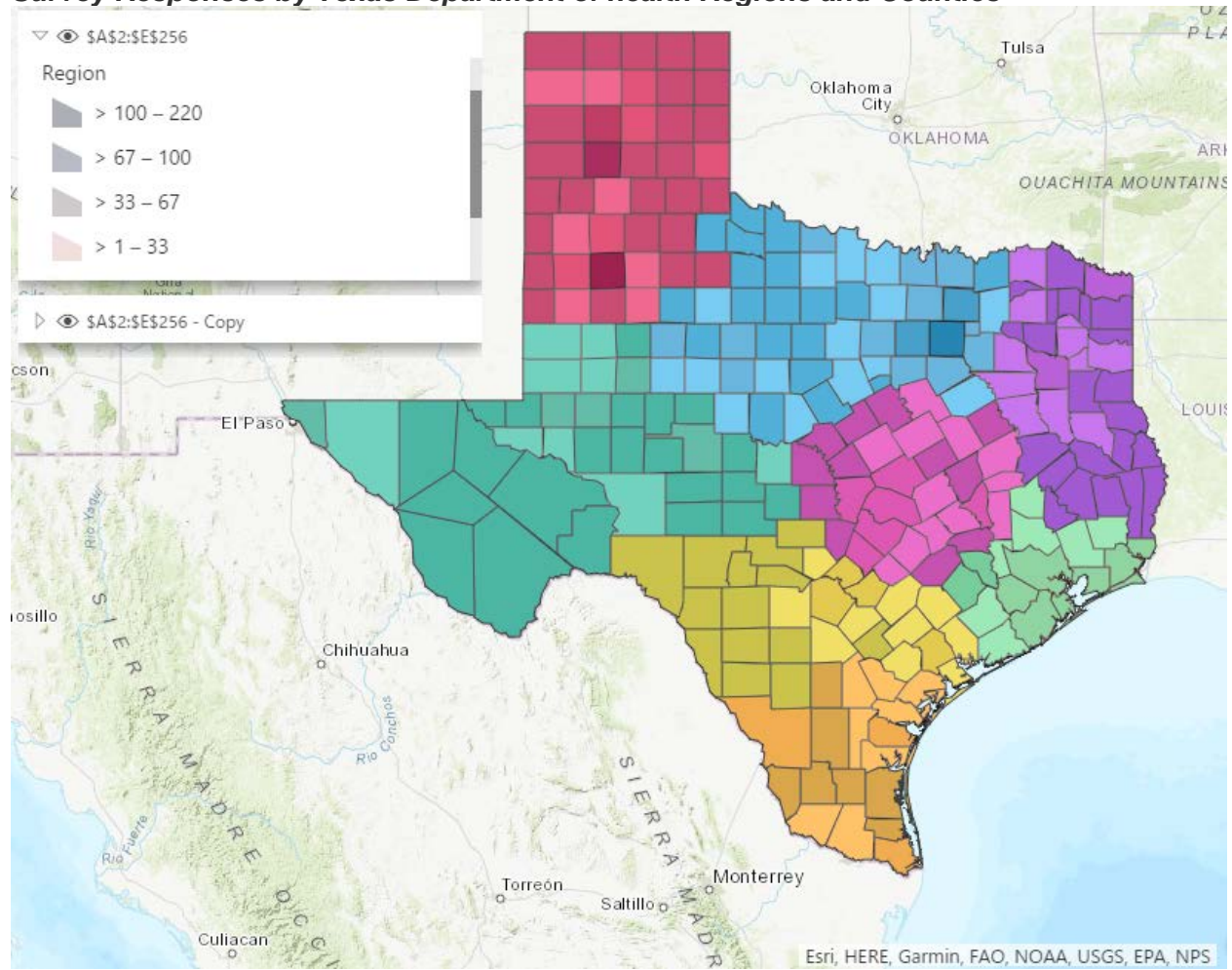
	Total	Percent
Agriculture	45	2%
Business services	489	17%
Construction	155	6%
Delivery/Warehouse	121	4%
Education	288	10%
Finance/insurance	124	4%
Government	213	8%
Health/Social	428	15%
Leisure/Food	321	11%
Manufacturing	153	5%
Media	41	1%
Mining	63	2%
Retail/Wholesale	188	7%
Unemployed	137	5%
Utilities	37	1%
Other	352	13%
Total Sector Count	2803	100%

Effect of COVID-19 by Texas Department of Health Regions



*Fewer than an acceptable number of responses.

Survey Responses by Texas Department of Health Regions and Counties



Definitions and Notes

211 Service: United Way supports 211, a free and confidential service that helps people across North America find the local resources they need 24 hours a day, 7 days a week.

ALICE Threshold represents the minimum income level necessary for survival for a household. Derived from the Household Survival Budget, the ALICE Threshold is rounded to the American Community Survey income category and adjusted for household size and composition for each county. The team thanks the cooperation of Dr. Ashley Anglin of the United Ways of New Jersey and the National ALICE team for defining ALICE thresholds.

COVID-19 Effect Scale was based on the first questions in the survey. There were 13 concerns, and 9 needs to make a possible combined score of 22. Statewide, 39% of the respondents indicated they had no needs. If a respondent indicated they had no needs, their score was cut in half. The COVID-19 Effect scores ranged from zero to 19 for this survey. Respondents were sorted into quartiles so that there were four levels of effects – minimal, low, moderate and high. Each quartile included between 23% and 27% of all respondents.

COVID-19 Effect	Score	Count	Percent
Minimal	0-1.5	740	23%
Low	2-3.5	744	24%
Moderate	4-6.0	839	27%
High	7-19	842	27%

Family income groups were determined by a combination of ALICE thresholds and the Federal Poverty Level. The three levels included 1. Poverty (those below the federal poverty level), 2. ALICE, and 3. Above (households with incomes above ALICE thresholds).

Federal Poverty Level is a measure of income issued every year by the Department of Health and Human Services (HHS). Federal poverty levels are used to determine eligibility for specific programs and benefits, including savings on Marketplace health insurance, and Medicaid and CHIP coverage.

Sampling Method for this study is NOT a scientifically drawn random sample. Participants in this survey volunteered for the study through direct invitation. This study represents differences between groups that may not be consistent with the population. Proportions of demographic and economic subgroups in survey respondents are presented as a point of comparison to the general population.

Significant Differences are differences between groups found in this study that are sufficiently large enough to support the conclusion that differences also exist in the population.



Steven Dick, Ph.D., is a research manager, data scientist, and surveyor in media, social services, and education initiatives. The Modern Metrics Barn provides customized research for commercial and community clientele using public/private data, survey research, demography, external evaluation, and media metrics. Over the last 27 years, Dick published more than 75 journal articles, book chapters, and research reports.